



Energy & Water
Ombudsman NSW

Energy & Water Bill Support Day

Riverstone

Third Wednesday of every month



Specialist staff from the Energy & Water Ombudsman will be available at Riverstone Neighbourhood Centre each month to assist residents and small businesses in the Blacktown area.

They can help you:

- understand your bills and charges
- check your eligibility for energy, water and medical rebates
- resolve complaints
- talk to your retailer about contract issues, payment plans and rebates
- provide tips on how to reduce energy and water consumption

Bookings are essential

Please phone Riverstone Neighbourhood Centre on **02 9627 3622** to book an interview time. (telephone appointments also available)

Interpreters available – please let us know the language required when booking.



Where

Riverstone Neighbourhood
Centre
9 Park Street, Riverstone

When

Starting 20 July 2022
continuing on the third
Wednesday of every month
thereafter

Appointments available
from 9am – 3pm

What to bring

- Concession cards
- Copy of latest or past energy and water bills if available
- Letters from retailers (if any)

ALL WELCOME

**You can contact EWON to make
an energy or water complaint.**

☎ 1800 246 545 ewon.com.au
@complaints@ewon.com.au

✉ Reply Paid 86550, Sydney South NSW 1234
Level 11, 133 Castlereagh Street, Sydney

To speak to EWON using an interpreter, contact the Translating and Interpreting Service (TIS) on 131 450. People who are deaf, hearing impaired or who have a speech impediment can contact EWON through the National Relay Service on 133 677.