

# Living in an apartment complex?

Having problems with your energy?

It may be provided through an embedded network.

Contact your provider first. If you still need help call the Energy & Water Ombudsman NSW (EWON) for free, fair and independent advice. EWON can help whether you rent or own your home.

Freecall 1800 246 545  
[ewon.com.au](http://ewon.com.au)



Energy & Water  
Ombudsman NSW  
Free, fair and independent



AUSTRALIAN  
ENERGY  
REGULATOR

